



Public Health
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Frederick County Health Department

FREDERICK COUNTY, MARYLAND JOINT INFORMATION CENTER COVID-19



News Release

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301-600-7662 • TTY Use Maryland Relay

FOR IMMEDIATE RELEASE:

Frederick County Agency Updates for January 19, 2021

Frederick, MD – January 19, 2021

Frederick County Health Department:

<p>Confirmed Cases</p> <p>14,447</p> <p>Change in Last 24 Hours: +122</p>	<p>Confirmed Deaths</p> <p>216</p> <p>Change in Last 24 Hours: +0</p>	<p>7-Day Positivity Rate</p> <p>8.7%</p>
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Please check our dashboard for daily statistics: <http://FrederickCountyMD.gov/COVIDstats>.

Update on COVID-19 Vaccine:

Vaccine Received this week: 1,900 first doses

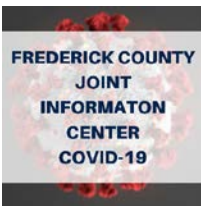
New Pre-Registering System

Maryland is still working on a state-wide system to allow people to pre-register for the COVID-19 vaccine, but until that is ready, Frederick County Government has developed an online pre-registration system. If you are interested in receiving the COVID-19 vaccine but have not made an appointment yet, please complete this form: [Frederick County COVID-19 Vaccine Interest Form](#).

Completing this form does NOT register you to get the vaccine. We will contact people on this form as we move to different priority groups for vaccination. When you are contacted, you will need to register for your appointment online.

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Frederick County Joint Information Center COVID-19
www.frederickcountymd.gov/JIC



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County Opens COVID-19 Vaccine Appointment Call Center

In order to support our residents who do not have computers or internet access at home, Frederick County is opening a call center. This call center will be run by Frederick County employees and will provide our residents to make COVID-19 vaccine appointments by phone Monday to Friday from 8AM to 5PM. The English line is 301-600-7900 and the Spanish line is 301-600-7905.

**Frederick County
COVID-19 Appointment Line**

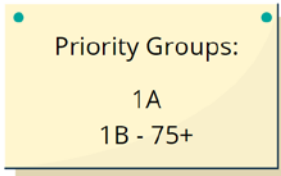
**Monday - Friday
8AM - 5PM**

**English: 301-600-7900
Spanish: 301-600-7905**



Please note that this call center is specifically to help people make appointments if they cannot do so themselves online. We are asking our community to please check on your friends, family, or neighbors who may not be able to make their appointment online and help them with that process so that our call center can help those most in need. Appointments slots continue to be limited, but more will be available each week.

Frederick County is now vaccinating...



If you are not in 1A or 75 years or older, please do not make an appointment. You will be turned away at the clinic and you will be taking an appointment from someone else.

To schedule your appointment, please go to: <http://frederickcountymd.gov/covidvaccine>

Current Groups:

- 1A: first responders, all healthcare providers who are licensed, registered, and certified in Maryland who live or work in Frederick County. **You must show proof that you are in 1A.**
- 1B: Adults 75+. Due to our limited amount of vaccine and Governor Hogan’s request that we prioritize our senior populations first, at this time we are still only vaccinating people in 1B who are 75 years and older. **You must show proof of age.**
- Note for people 75+: If you are an existing patient of Frederick Health Medical Group (healthcare practices affiliated with Frederick Health Hospital, formerly Frederick Memorial Hospital), you will receive additional information directly from Frederick Health Medical Group with instructions to register for a vaccine clinic.
- Note for FCPS employees: If you work for Frederick County Public Schools, please watch for more instructions coming from FCPS.
- Other people in 1B: we will open to more groups as soon as possible, so please check for future updates.

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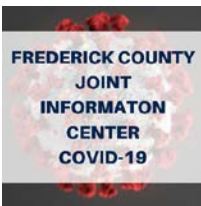
Additional notes:

- Please do not go to the clinic if you are on the waiting list unless you are contacted and given an appointment.
- If you need someone to accompany you to your appointment for assistance, they will not be able to get a vaccination if they do not have an appointment.
- We have enough vaccine for all appointments that are scheduled, but not for all the people who accompany persons who have a scheduled appointment.
- Please arrive at the clinic location no more than 10 minutes before your scheduled appointment. Arriving earlier can cause long lines.

Frequently Asked Questions:

- How do I cancel my appointment?
 - If you cannot make it to your appointment, please cancel it online so that someone from the waiting list can be included. You will need to schedule another time for yourself.
- I made my appointment but I'm on the waiting list. What does that mean?
 - If you are on the waiting list, you will be contacted by the email you used when you scheduled your appointment if there are availabilities. If you are not contacted that day, please schedule an appointment on another day. You will need to complete the entire registration form again.
- What if I don't have access to a computer to schedule your appointment?
 - If you cannot make your appointment online yourself, please check with a friend, family member or neighbor first to see if they can help you register online.
 - If you cannot find assistance, please call 301-600-7900 for English or 301-600-7905 to schedule your appointment by phone. The call center will be open Monday through Friday, 8am to 5pm. If there are no appointments currently available, you will hear a message to check back later. An email address is required. This could be the email of a family member or caretaker.
- What if I cannot stand or walk for a long period of time?
 - We have significantly changed our process from last week. The wait time in line to get through the check in and registration process should be minimal. Should something out of our control occur, you may wait in your car and the appointment times will be announced for entering the building. Anyone who has mobility issues can follow signs for "limited mobility" when they drive up to the clinic for additional accommodations.

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- Do I need to arrive early?
 - Please plan to arrive no more than 10 minutes before your appointment time. Arriving earlier can cause longer lines.
- If my spouse comes with me, can s/he get a vaccine, too?
 - We can only vaccinate people who are currently eligible, and we only have enough vaccine for each appointment that is made. Accompanying spouses who do not have appointments will not be vaccinated.
- Will I be guaranteed my second dose?
 - For every first dose that Frederick County gives, the state will automatically send us the required second dose. You will be given instructions on how to make your second appointment after you receive your first vaccination.
- I don't text. Can I still get COVID-19 updates?
 - You can sign up to get our updates by texting FredCoVID19 to 888777 or receive email updates by registering at [Alert Frederick website](#).

For more information:

Frederick County residents can call 866-411-6803 to reach our local 211 center with general questions about coronavirus or COVID19.

Accurate COVID-19 information is critical to the community. For the most current and accurate information about this situation, please refer to the following:

- City of Frederick: <https://cityoffrederickmd.gov/covid19>
- Frederick County Government: www.frederickcountymd.gov/Coronavirus
- Frederick County Health Department: health.frederickcountymd.gov/coronavirus
- Maryland Department of Health (MDH): coronavirus.maryland.gov
- Centers for Disease Control (CDC): coronavirus.gov

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